

## **ACTIVE RECOVERY CENTER**

A multimedia platform for your clinic to aid in attracting new patients and increasing patients retention







# **ACTIVE RECOVERY CENTER ONLINE**

Active Recovery Center increases patient engagement in the treatment and increases chances of full recovery.

Interconnected and tailored to client and provider needs





# **ACTIVE RECOVERY CENTER ONLINE**

ARC provides integrated mobile apps and online portals for your clinic and patients

24/7 communication and resources access





# **CLIENT CENTERED CARE**

# Increase client motivation through education

- Educate patients on different treatment options
- Educate patients on the science behind substance use disorders
- Educate patients on recovery roadmap and recovery activities
- Educate family members and reduce stigma.
- Reinforce education with unlimited access to materials

# **Increase Treatment Compliance**

- Stay longer with the program thanks to feedback loop (progress tracking, communication, alerts, personal journals)
- Positive perception of treatment progress and clinical results



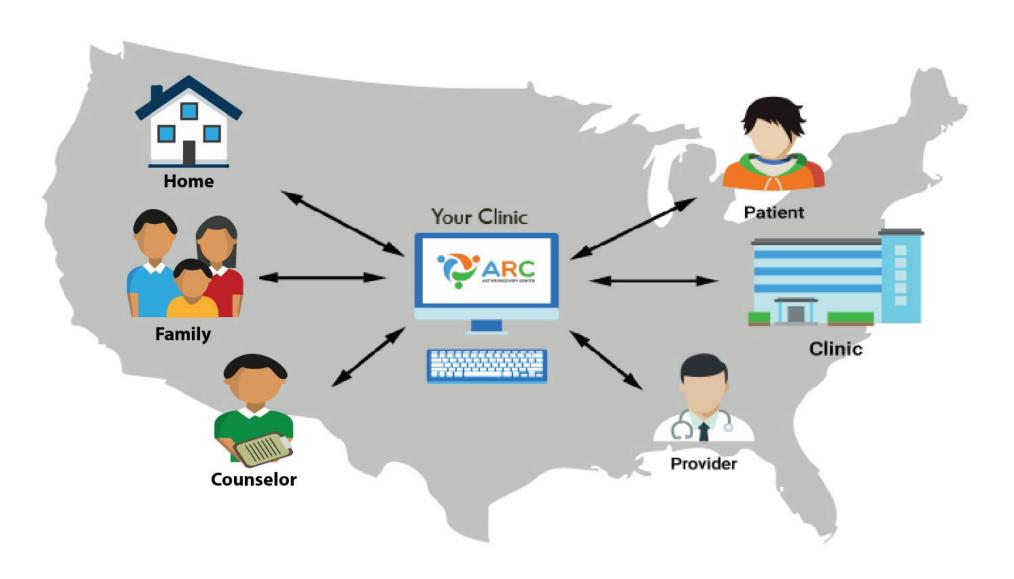
## **CLIENT CENTERED CARE**

# ARC connects clients via portals and mobile app

- Create clinic specific services for clinic clients
- Hosted in secure HIPAA-compliant commercial facility, Google GCP
- ARC supports HHS.gov requirements for HIPAA secure solution
- No need for data management, logins, server administration by clinics
- Globally accessible 24/7 with data access control by user privileges
- ARC integrates with other systems in the clinic



# **CONNECT CLIENT, PROVIDER, AND FAMILY**





# TAILORED FUNCTIONALITY FOR ALL AUDIENCES

Client Health Tracker and Alerts

**Telemedicine** 

**Treatment Progress Reporting** 

**External Systems Integration** 



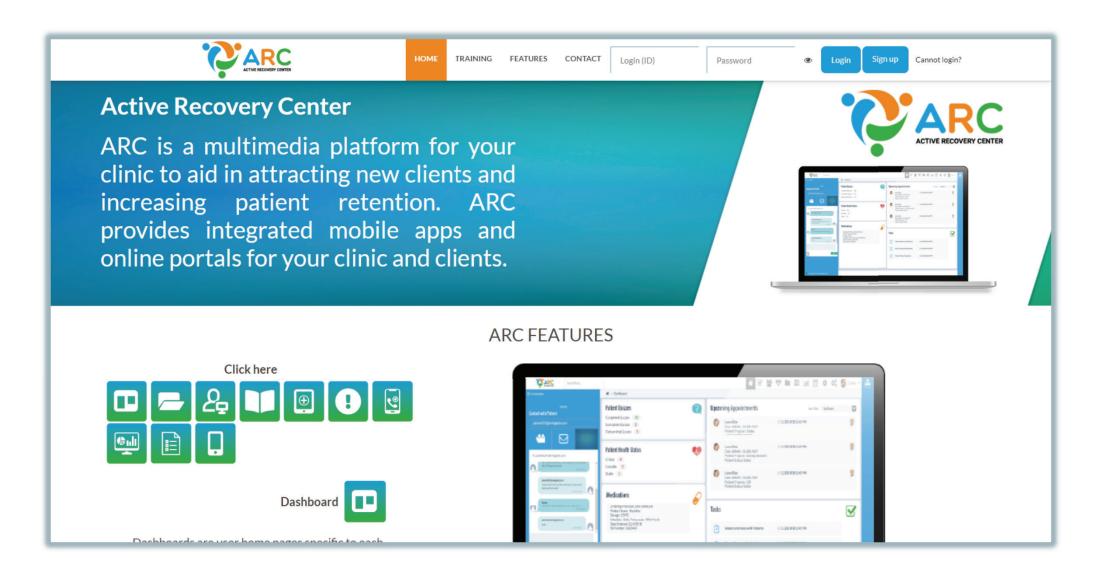
Mobile Connectivity and Resources

> Multimedia Education

Recovery Engagement Activities



# **CUSTOM TALIORED WEBSITE FOR EACH CLINIC**





# **CUSTOMIZED TO CLINIC AND TO CLIENTS**

Each Clinic and Client have different needs and philosophies of effective recovery.

ARC Multimedia is tailored to each clinic needs in order to maximize treatment efficiency for each patient.

ARC provides different content for each clinic, each patient group, or different treatment approaches by each doctor.





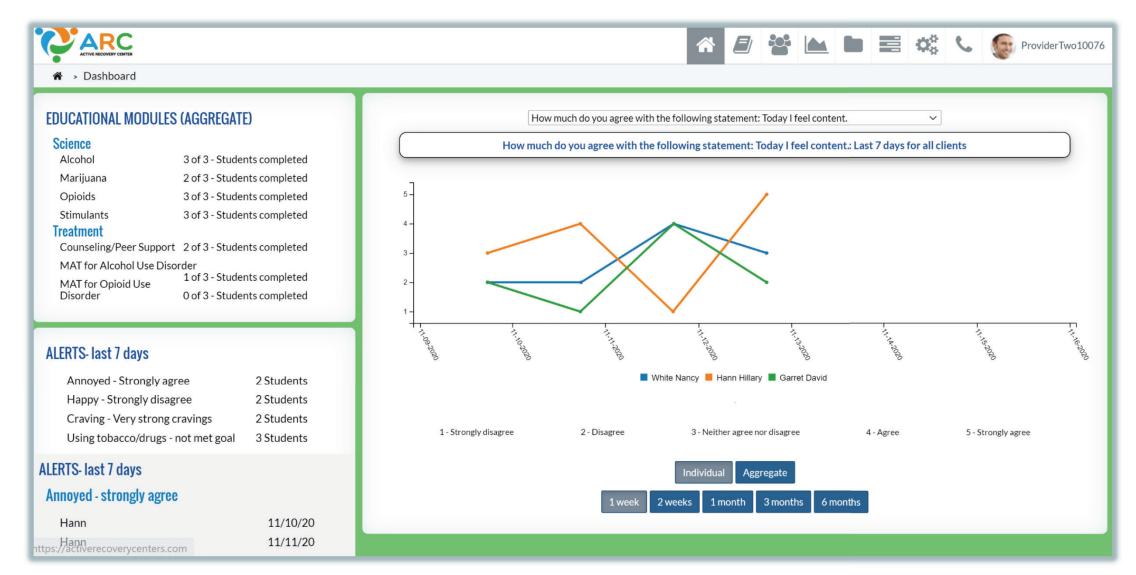
## **PROVIDER FEATURES**

- Interactively connect with patients, increase patient retention,
- improve relationships with patients
- Interactively monitor alerts, mobile questions, assignments, graphs
- Track educational modules, choose trend tracking, progress graphs
- Specify custom content for animations, graphics, navigation, mobile

Developed in collaboration with mental health and addiction specialists

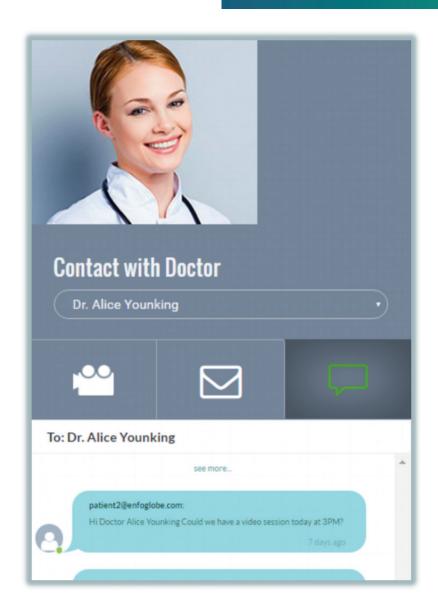


## **PROVIDER FEATURES**





# **REMOTE CONNECTIVITY WITH CLIENTS**



- Increase patient access to services, reduce travel
- Real time patient care
- Reduced number of in-clinic visits
- Reduce patient anxiety and increase engagement
- Attract more patients and increase outreach
- Secure individual, group messaging, email, video
- Secure transmission of records, files, images
- Seamless scheduling and calendaring
- Secure and HIPAA compliant
- Provider reimbursed for services rendered via telehealth in some states





# **ATTRACTS CLIENTS WITH BETTER RESULTS**

- Reduce costs: Reduce patient health care costs with real-time access and communications, data analytics, and central database
- Attract patients: Clinic stands out thanks to focused, highly accessible treatments supported with online and mobile tools for patients and providers
- Increased efficiency: Increases efficiency of clinic operations and monitoring of treatment; continuous self surveys increase recovery
- In-patient/Out-Patient: Custom features for In- and Out-patient treatment
- Better reputation: Thanks to better relationships with Clients



## **INCREASE REVENUE**

- Attract new clients thanks to high connectivity to support team, better care, understanding of treatment options
- Clients adhere to treatment thanks to real-time feedback, communication, and indicators to track treatment compliance
- Low cost accessibility options for consultations, follow-up, urgent alerts, checklists, reference documents, calendars, trends, rerun of videos
- Lower support costs thanks to telemedicine features. Better educated staff



# **GROW BUSINESS WITH BETTER RETENTION**

- Serve more clients with modern mobile toolbox, rich database of resources
- Better diagnostics with analytics that combine: patient profile, recovery activities, trends, diagnostic history
- Lower IT costs with HIPAA secure solution, in the Cloud, zero admin cost





# **CLIENT FEATURES**



**Treatment Analytics** 



**Education modules** 



GPS Check In



Mobility



Group therapy



Chat, Video, and Email



**Privacy and Security** 



Resources and Literature



Alumni Program



## **CLIENT BENEFITS**

- Better client care: multimedia visualizations of treatments, communication, trends analytics, mobile access, improve patients' progress and satisfaction.
- Communication with medical staff: High availability video, chat sessions via online access allow patients to connect live. Builds relationship with patient.
- Increased Treatment Engagement: Patients continue treatment until full recovery due to patient centered care and effective treatment options.
- Alert providers on non-compliance or concerning response levels or activities, and Intervene potential relapse based on data analytics.
- Multimedia Educational modules explain science behind SUD, physiological and psychological effects on the brain, as well as causes and predispositions.



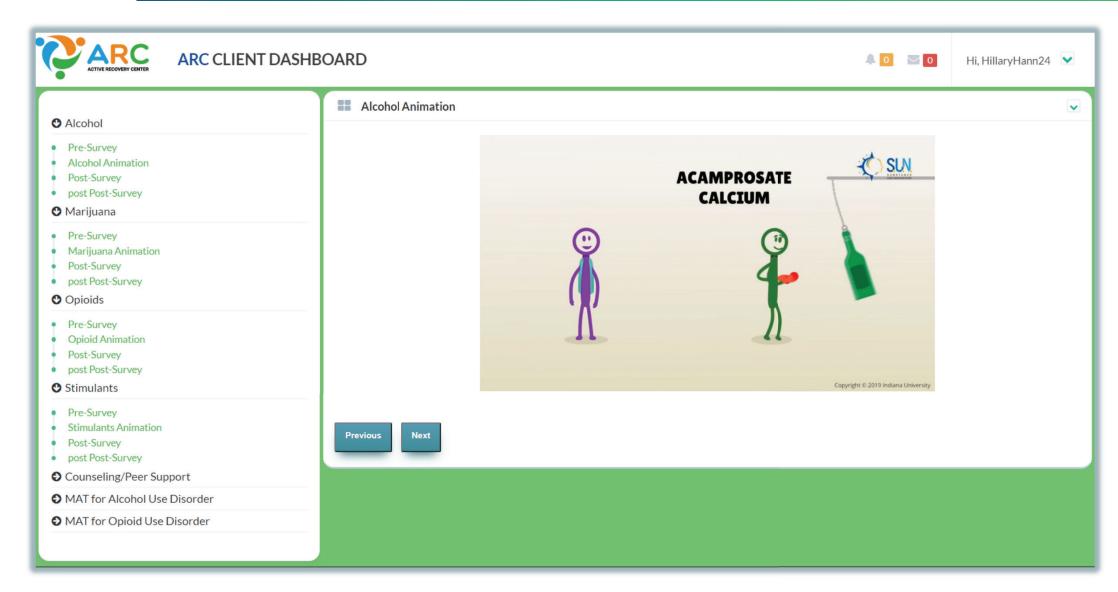
# **CLIENT FEATURES**





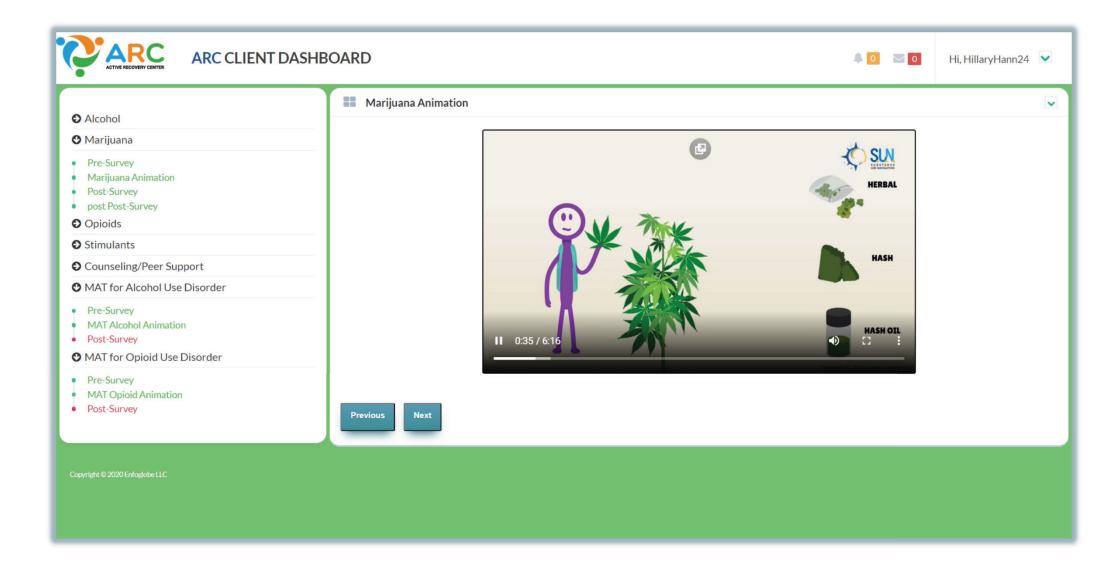


# **Education module**



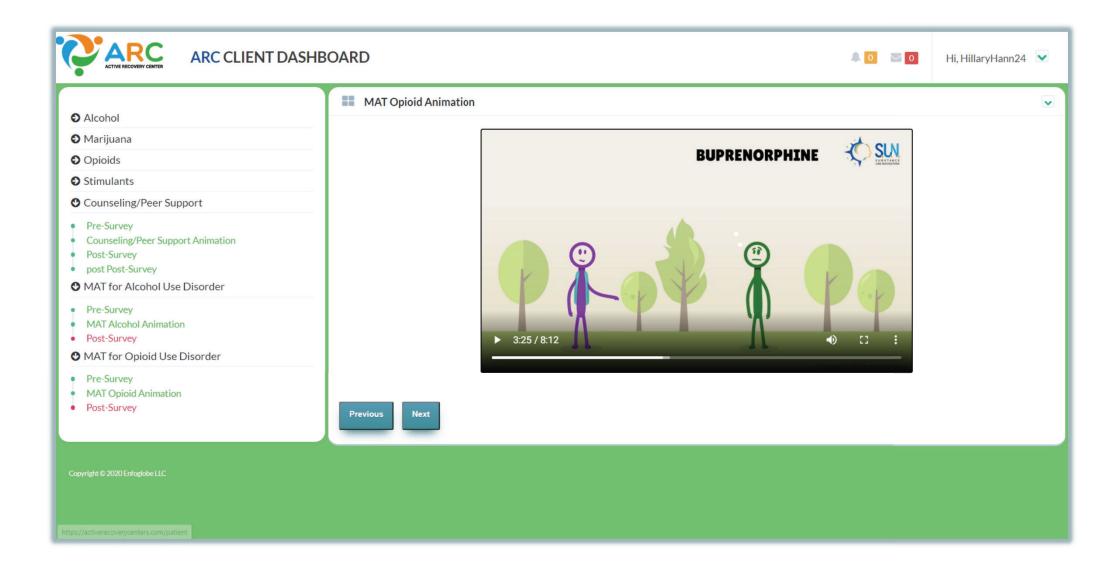


# **Education module**





# **Education module**



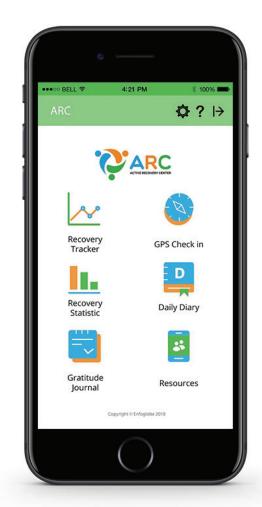




# **CONNECT AND MOTIVATE DAILY**

# Patient Mobile Health App motivates daily

- Customizable Mobile app sends daily prompts to encourage tracking: mood, substance use, treatment use, and notes, goals, daily activities
- Graphs and analytics in the mobile app encourage patients to track their own treatment and health trends over time
- Mobile app is fully integrated with the database and portals hosted
- ARC includes informed consent forms, multimedia interactive consent



Developed in collaboration with mental health and addiction specialists

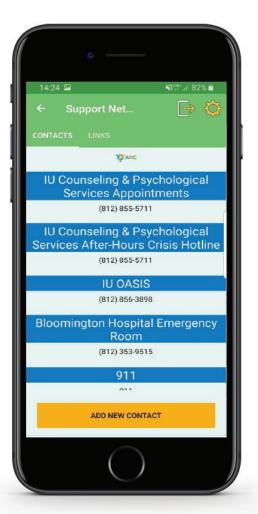


# **Mobile App**

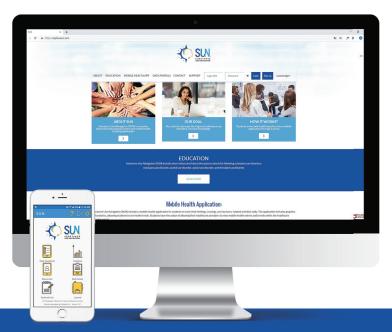












# Substance Use Navigation

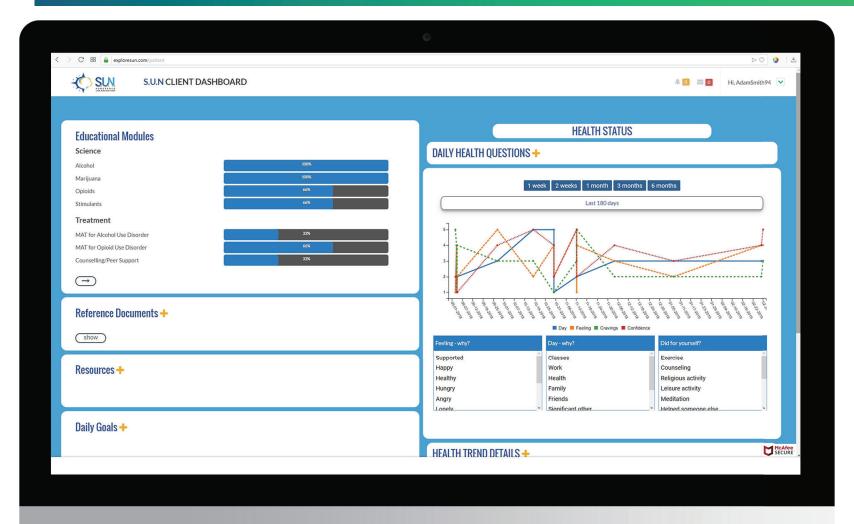
Web Portal and Mobile Health Tracking Application

Designed in partnership between Researchers at Indiana University and Enfoglobe Inc.

01/11/2018

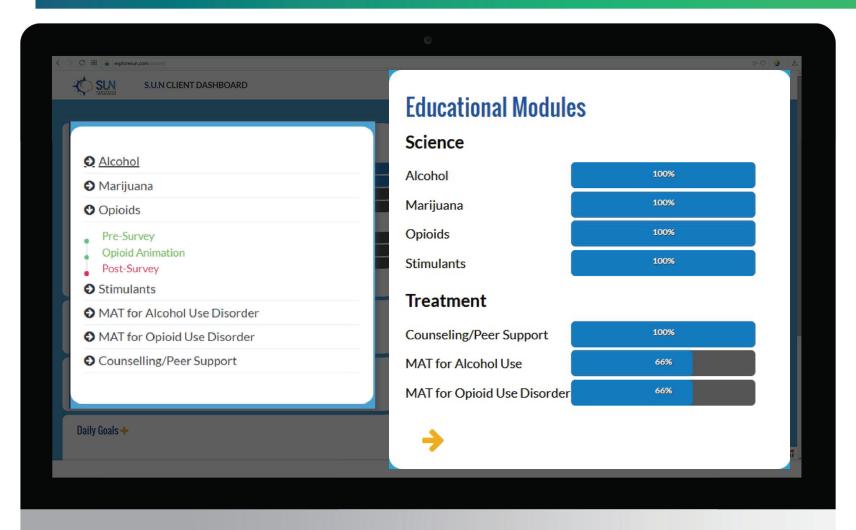


# **Student Portal**



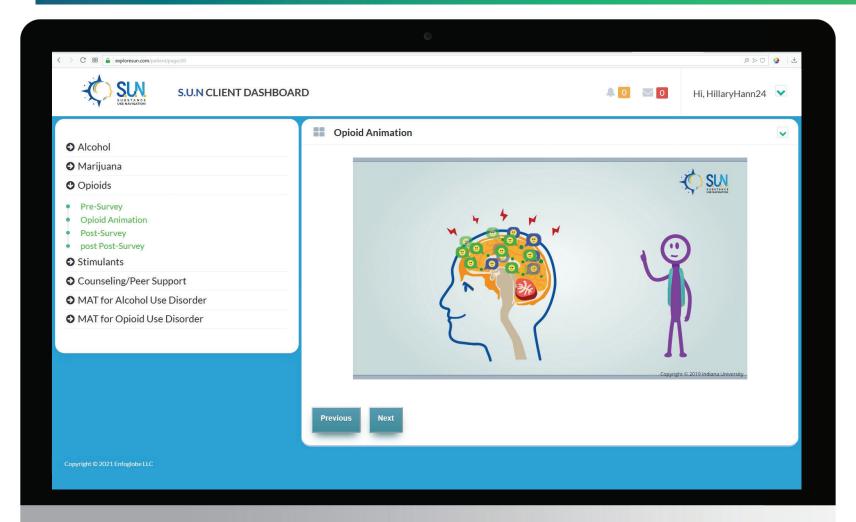


# **Educational Modules and Progress**



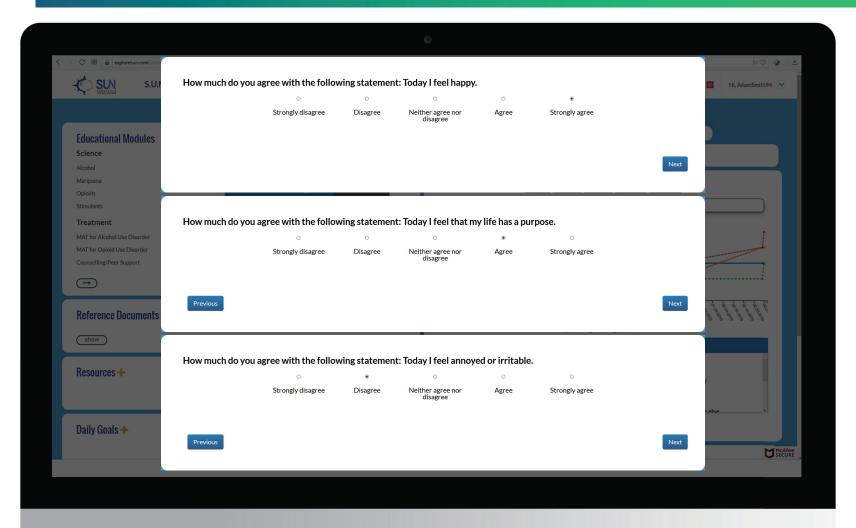


# **Educational Modules - Educational Multimedia**



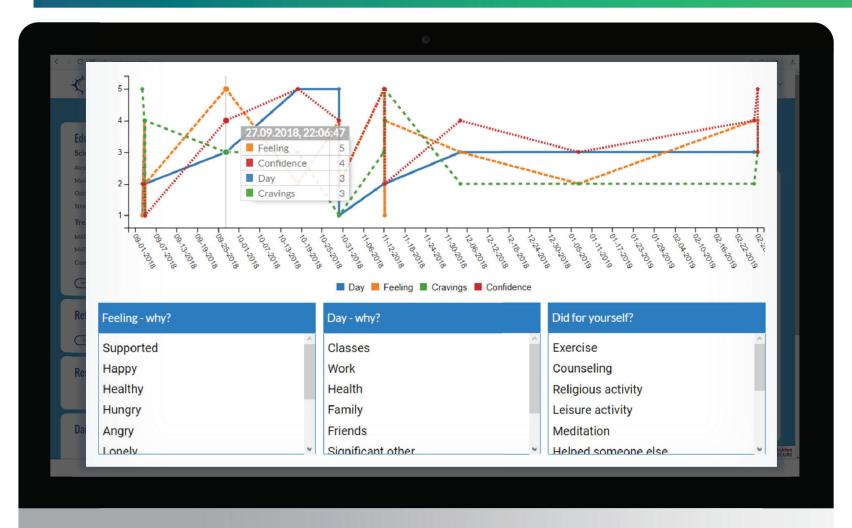


# **Daily Health Questions**





# **Student Analytics**





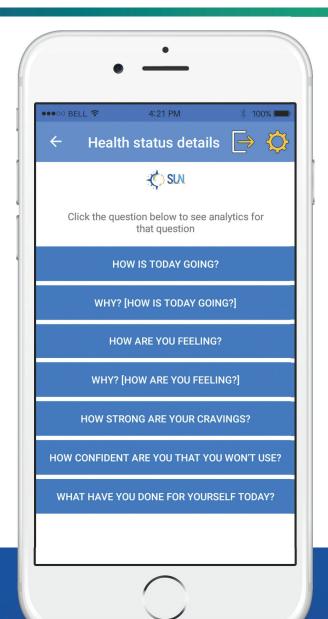
# **Mobile App – Daily Questions**

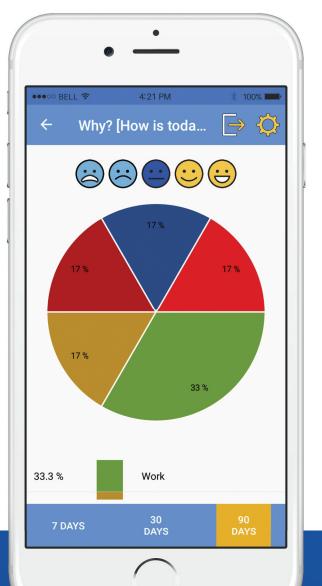






# **Mobile App – Analytics**





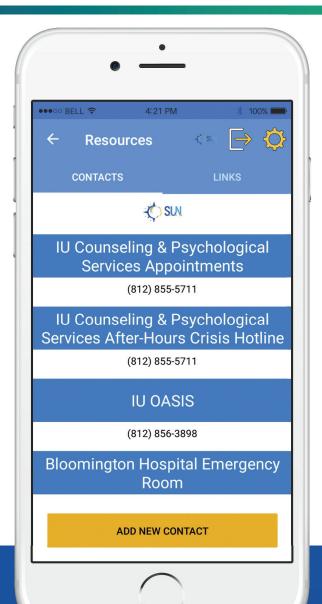


# **Mobile App – Journal Entry**





# **Mobile App – Resources**

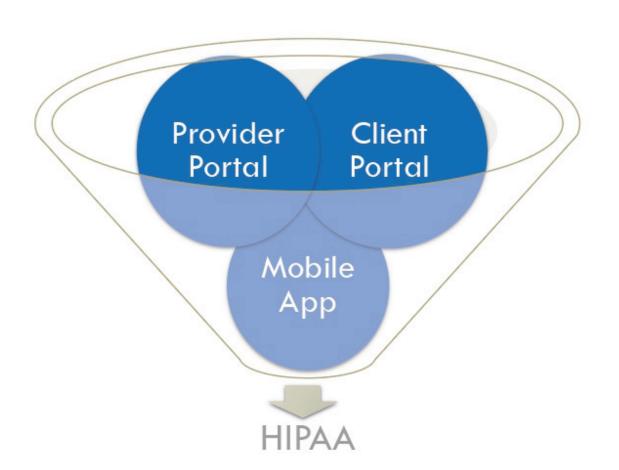








# **ARC** is HIPPA compliant



- Privacy Rule: requires safeguards to protect the privacy of personal health information, and sets limits and conditions on the uses and disclosures
- Security Rule: establishes national standards to protect individuals' electronic personal health information
- Breach Notification Rule: covered entities and their business associates to provide notification following a breach of unsecured protected health information
- See HHS.gov agency HIPAA requirements for med Clinics
- ARC™ implements HHS.gov features
- Detailed ARC Security Document available





#### INDIANA UNIVERSITY



April 18, 2018

Letter of Reference for Enfoglobe, Inc

Enfoglobe, Inc. a Florida software development company, has successfully partnered with my team of Indiana University researchers, the Indiana University Counseling & Psychological Services center ( CAPS) and Indiana University OASIS recovery support center to develop and implement the "Subtatence Use Navigation" (SUN) program, an application help students with substance use disorder. SUN consists of multimedia educational videos for students on the science behind substance use disorder and evidence-based treatments, a mobile application for students to track their recovery activities and health status, and a portal for students to share their mobile data with their providers.

SUN has multiple goals: 1) to help attdents understand substance use disorder (SUD) as a chronic health condition, 2) to chance students about evidence-based treatment options; 3) to decrease stigmatization of SUD and its treatments; 4) to raise students waverees about their own health trends; and 5) to improve the therapeutic alliance between students and conneclors. Study participants include students and health care providers at Indiana Thirteents: Other Support of the Support of Support of the Support of Suppo

Enfoglobe developed the animated videos and mobile application in an iterative process with participatory feedback. Additionally, Enfoglobe is generously licensing its proprietary online portals to Indiana University for use by students and providers, with the portals adapted to project needs.

Enfoglobe has consistently provided high quality software development and animation services, including by conforming to Indiana University's rigorous security requirements and IIIPAA requirements. In addition, I cannot imagine working with a more innovative and capable team of professionals, who have had the patience to work with bureaucratic university processes, answer research team members' developmental questions, and worked tremendously hard to meet difficult deadlines and produce a well-designed and

Our university plans to continue using SUN, and looks forward to new opportunities for collaboration

Sincerely

211 S. Indiana Avenue Bloomington, IN 47405-7001 (812) 856-1082

Jory Gyne Musen

Dr. Jody Lyneé Madeira Professor of Law & Louis F. Neizer Faculty Fellow Indiana University Maurer School of Law imadeira@indiana.edu | 812-856-1082 "(…) Enfoglobe has consistently provided high quality software development and animation services, including by conforming to Indiana University's rigorous security requirements and HIPAA requirements. In addition, I cannot imagine working with a more innovative and capable team of professionals, who have had the patience to work with bureaucratic university processes, answer research team members' developmental questions, and worked tremendously hard to meet difficult deadlines and produce a well-designed and successful application (...)"



## OFFICE OF THE STATES COURTS ADMINISTRATOR

|                                    | THE COURT OF |   |
|------------------------------------|--------------|---|
| Charles T. Canady<br>Chief Justice |              | Elisabeth H. Kiel<br>State Courts Administrator |
|                                    | THE PLONE    |   |

#### Office of the State Courts Administrator

Court Operations Consultant
Phone: (850) 410-1889 Fax: (850) 414-1505
e-mail: elderm@flcourts.org

December 22, 2020

Margaret Andraka CEO, Enfoglobe, LLC. 101 SE 2<sup>nd</sup> Place, Suite 201G Gainesville, FL 32601

#### Dear Margaret:

As the year draws to a close, John Couch and I would like to extend our sincere appreciation for work of the Enfoglobe team throughout 2020. It has been a distinct pleasure working with you and your staff and we are delighted to have you be a part of our team.

Not only has the quality of your work been outstanding, you and your staff have been diligent, conscientious, and consistently committed to meeting and exceeding expectations. The versatility in knowledge and skills of your team is quite impressive as is your creativity and readiness to contribute ideas and solutions. In addition, your flexibility and patience with our deadlines and changes in scheduling have been a tremendous help.

We look forward to working with you on multiple projects in the year ahead and thank you again for your outstanding service. We are also happy to serve as a reference for your work.

Sincerely,

Marcia Elder

Marcia Elder

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"(...) Not only has the quality of your work been outstanding, you and your Staff have been diligent, conscientious, and consistently committed to meeting and exceeding expectations. The versality in knowledge and skills of your team is quite impressive as is your creativity and readiness to conrtibute ideas and solutions. In addition, your flexibility and patients with our deadlines and changes in scheduling have been a tremendous help.(...)"

#### **Contact us**

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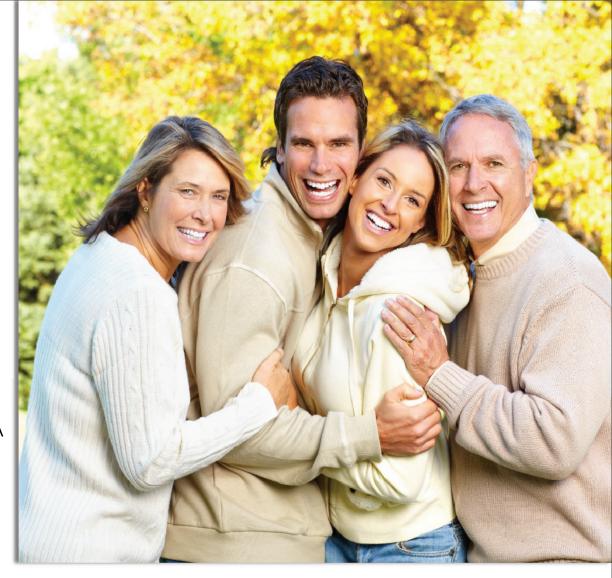
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