



FRANCISCO G. ARRIETA, ESQ.
Line Item Legal, P.A.

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To Whom It May Concern:

I write today to share my opinion of Lexa, the online case management system that facilitates my ability to handle cases and organize my practice. Having focused my professional practice to personal injury over the past five years, I've also taken on a number of *pro bono* cases that range from property disputes to contracts used in the music industry. I've tried everything to organize my workload, from Excel sheets to the case management systems offered by my employers, but nothing has been as intuitive and effective as Lexa.

What stands out to me most about Lexa is the customization. From the outset, their outstanding team of representatives took pride in tailoring the system to fit my needs. From something as simple as dividing files and documents into convenient tabs relevant to my practice, to more complex services such as generating reports that outline what was done or changed in each file and when.

From a standpoint of efficiency, I found two of their services to be particularly helpful. The first is what they call a "Timeline Overview", a visually pleasing graphic that displays the progress of multiple ongoing cases in real time. Cases in which written discovery and depositions have been completed are clearly shown to be further along than those in which a complaint has only recently been filed; this has proven invaluable in terms of prioritizing when it comes to deciding how to spend my time. The second most helpful attribute of the program are the self-populating forms. Drafts of letters, complaints, notices, and simple motions are automatically generated using the information already existing in the corresponding file. This means that, in many instances, a brief review to make minor edits is sufficient before filing something - the advantage of not having to cut and paste forms cannot be overstated.

Overall, Lexa is by far the best case management tool that I have ever come across. The convenience of having access to it from any device that connects to the internet, is only rivaled by the willingness of their staff to make the whole experience as easy and pleasant as possible. I recommend this product to you with my highest regard because I know that, if you take the time to give it an honest chance to work for you, you will agree with my judgment of its quality.

Sincerely,

Francisco G. Arrieta, Esq.

Kind Regards,

A handwritten signature in blue ink, appearing to be 'Frank', written over a horizontal line.

Francisco G. Arrieta, Esq.

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